

9-20-96

ATTACHMENT 1.2-D

## FAMILY INDEPENDENCE AGENCY

Through interagency agreement, staff in the Family Independence Agency perform the eligibility determination function for the Medical Assistance Program.

Staff in the Family Independence Agency's central office provide coordination, administration, review and support of county-based operations. They prepare and distribute instructional materials to the county-based staff, conduct training as is necessary and perform other supportive services. They also monitor the activities of county-based staff to assure compliance with applicable policy and procedure.

The county-based operations are responsible for the determination of client eligibility for Medicaid and performance of other supportive services to assure client access to and receipt of medically necessary care. Staff facilitate client appeals of negative actions and assure compliance with any decisions affecting eligibility issued as a result.

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